

Questions and Answers

1. General Product Information

1.1 What is Autodesk Utility Design 2006 software?

Autodesk Utility Design 2006 is a software product built in conjunction with Autodesk Map 3D 2006 to help electric and gas utilities plan and design changes to their distribution network more efficiently. It consists of intuitive tools that allow designers and estimators to perform engineering calculations and directly order material while concurrently creating a construction sketch. New features include SAP certified integration, enhanced engineering reports, updated configuration user interface, and the ability to write materials ordering logic in VBA or any other COM compliant language.

1.2 What's new in Autodesk Utility Design 2006?

Because Autodesk Utility Design 2006 is built on Autodesk Map 3D 2006, designers will benefit from the powerful core functionality for creating and maintaining precise geospatial information. Autodesk Utility Design 2006 streamlines the design process by integrating the creation of construction sketches, performing engineering calculations to size facilities, and creating the correct material orders for new facilities. By uniting these time-consuming activities, Autodesk Utility Design 2006 eliminates the need to reenter facility data for each task. Autodesk Utility Design 2006 also offers new features to help you work faster and more efficiently on the tasks that you do every day:

- Through the new Work Order Interface 2006, work order data can automatically be loaded into Autodesk® Utility Design software's Project Explorer module from your SAP R/3 Enterprise system. Easily create and modify data in Utility Design, and move it seamlessly into SAP R/3 Enterprise, thus reducing duplicate data entry and helping to preserve the data's integrity.
- Improved engineering reports enable users to interactively rerun calculations right in the reporting tool. This improved process saves time and reduces extra steps while doing important tasks such as calculating voltage drops and sag.
- Customize Edit Material, Project Explorer, and other modules previously only configurable by editing XML files.
- By using the new automated materials ordering, utility companies can write logic in Microsoft® Visual Basic® for Applications (VBA) or any other COM-compliant language, including .NET. Working in VBA or a development environment of their choice, utility customers can use the newer COM-based APIs for Autodesk Utility Design and enjoy improved debugging and other productivity enhancements provided by their development environment.

Go to www.autodesk.com/utilitydesign to learn more about the benefits and advanced functionality of Autodesk Utility Design 2006.

1.3 What are the key benefits of Autodesk Utility Design 2006?

AUD streamlines the design process by integrating the creation of construction sketches, performing engineering calculations to size facilities, and creating the correct material orders for new facilities. By uniting these time-consuming activities, Autodesk Utility Design 2006 eliminates the need to reenter facility data for each task.

1.4 How easy is it to learn Autodesk Utility Design 2006?

Autodesk Utility Design 2006 is built in conjunction with Autodesk Map 3D 2006, so most users who are familiar with Autodesk Map 3D will be comfortable with the interface in a short amount of time. Autodesk Utility Design 2006 adds

additional menus to help designers manage current jobs, perform calculations, and order their materials. Most users who are familiar with the processes involved in planning new facilities and changes to a distribution network will recognize and understand the features and tools provided by Autodesk Utility Design 2006.

3. Purchase Information

3.1 Where can I purchase Autodesk Utility Design?

Autodesk Utility Design is available in the United States and Canada. Contact your local Autodesk Sales Representative at aud@autodesk.com for more information.

3.2 In which languages is Autodesk Utility Design 2006 available?

Autodesk Utility Design 2006 is currently available in English only.

3.3 Will Autodesk Utility Design 2006 be available on subscription?

Yes, Autodesk Utility Design 2006 is available through Autodesk® Subscription. The Autodesk Subscription Program is an ideal way to stay current with the latest Autodesk software. With one annual subscription fee, you can eliminate budget-planning headaches and ensure you'll get product updates as soon as they're available. For more information visit www.autodesk.com/subscription

Now designers can get instant access to the most up-to-date support information and training materials. Through the **Subscription Aware** feature, subscription members can now access subscription services, including support and training, directly from the Help menu.

4. Compatibility and System Requirements

4.1 Is Autodesk Map 3D 2006 included with Autodesk Utility Design 2006?

Yes, Autodesk Utility Design 2006 is built on Autodesk Map 3D 2006 software and is enhanced with a suite of design tools. It contains all the features and functionality of Autodesk Map 3D 2006, which is automatically installed when you install Autodesk Utility Design 2006.

4.2 What are the recommended system requirements for Autodesk Utility Design 2006?

The following system requirements are recommended for effective use of Autodesk Utility Design 2006 software:

- Microsoft Windows XP (Professional or Home Edition) with Service Pack 1 or Service Pack 2
Microsoft Windows 2000 with Service Pack 4
- Microsoft Internet Explorer 6.0 (SP 1)
- Intel® Pentium® III / IV
- 512 MB RAM
- 1 GB free disk space for installation
- 1024x768 video display with true color
- MS-Mouse compliant pointing device
- CD-ROM drive (any speed)

5. Sales, Training, and Technical Support

5.1 How can I easily get technical support information?

Technical support information, such as software updates, answers to frequently asked questions, product training resources, file libraries, and more, is located on the Autodesk Product Support website at www.autodesk.com/support-resources.

5.2 How do I obtain direct, technical customer support?

Autodesk® Subscription includes direct web support. You get one-to-one communication with Autodesk support technicians for fast, complete answers to your installation, configuration, and troubleshooting questions. Web and email communications deliver support straight to your desktop. Plus you have web access to your account, so you can track and manage questions and responses. For more information about Autodesk Subscription visit www.autodesk.com/subscription

Subscription members may purchase direct online support from Autodesk, which delivers direct support via a web-based interface, for the upgrades, and updates you receive directly from Autodesk Subscription. For complete information, visit www.autodesk.com/subscription.

5.3 What services are provided for Autodesk Utility Design 2006 software?

Autodesk Consulting offers consulting and training services to help users configure and implement Autodesk software within their companies. Autodesk Consulting identifies your business needs, recommends the right Autodesk and partner products and services, and creates a solution that delivers the highest return on investment. Autodesk Consulting supports Autodesk software installations with training designed to boost workforce productivity and offers solutions to customized to your specific requirements. Autodesk Consulting provides access to a global network of technical experts, including Autodesk Authorized Training Centers, Autodesk Developer Network (ADN) members, Autodesk Authorized Resellers, and third-party consultants. For more information visit us at www.autodesk.com/consulting.

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